

Portable CD Player



AX 2100    AX 5100    AX 5103  
AX 2101    AX 5101    AX 5104  
AX 2102    AX 5102    AX 5113



*Let's make things better*



**PHILIPS**

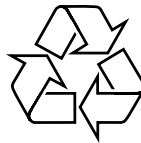
Portable CD Player

English

Français

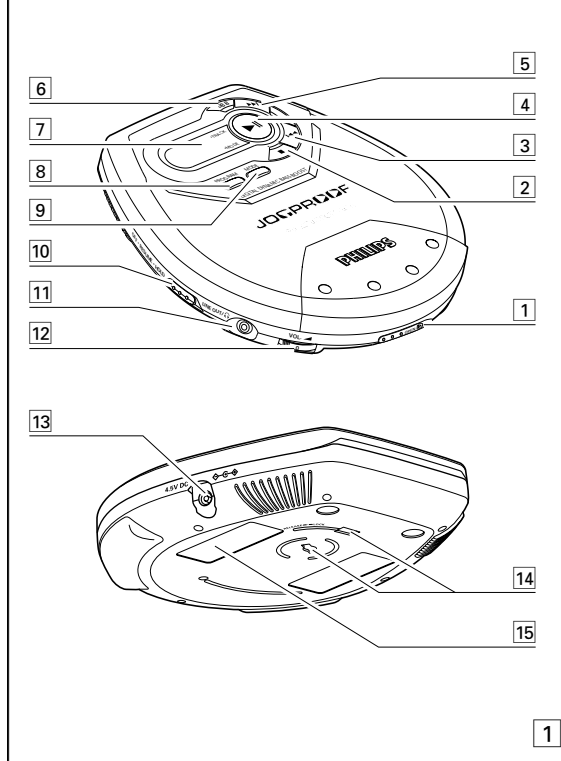
Español

中文



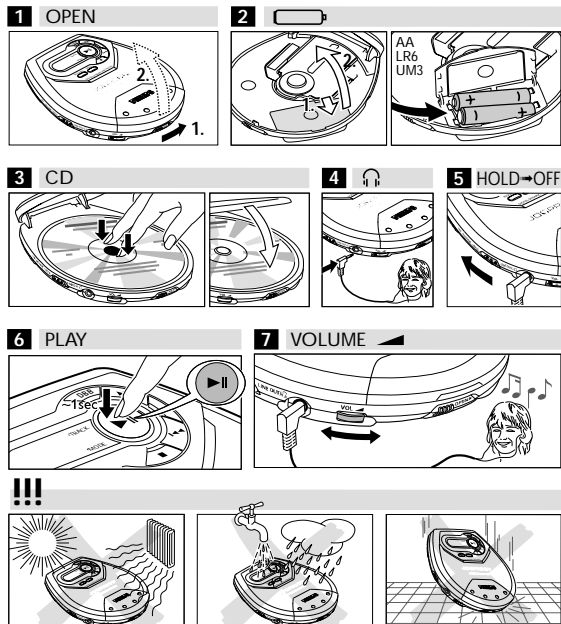
Meet Philips at the Internet  
<http://www.philips.com>

**CLASS 1  
LASER PRODUCT**



**QUICK START**

**MISE EN SERVICE RAPIDE**



## CONTROLS ( see figure 1 )

- 1 OPEN ► .....opens the CD lid
- 2 ■ .....stops CD play, clears a program or switches the player off
- 3 ◀◀ .....skips and searches CD tracks backwards
- 4 ►► .....switches the player on, starts or pauses CD play
- 5 ►► .....skips and searches CD tracks forwards
- 6 DBB .....switches the bass enhancement on and off. This button also switches acoustic feedback (the beep) on/off when it is pressed for more than 2 seconds
- 7 .....display
- 8 PROGRAM .....programs tracks and reviews the program
- 9 MODE .....selects the different playing possibilities: **SHUFFLE**, **SHUFFLE REPEAT ALL**, **REPEAT**, **REPEAT ALL** and **5 C A ♯**
- 10 RESUME .....stores the last position of a CD track played  
HOLD .....locks all buttons  
OFF .....switches RESUME and HOLD off
- 11 LINE OUT/⌚ .....3.5 mm headphone socket, socket to connect the player to another audio input of an additional appliance, remote control socket (not on all versions)
- 12 VOL ▲ .....adjusts the volume
- 13 4.5V DC .....socket for external power supply
- 14 .....belt clip holder
- 15 .....typeplate

## Batteries (supplied or optionally available)

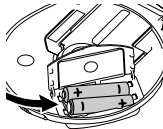
You can use the following batteries with this CD-player:

- normal batteries type **LR6**, **UM3** or **AA** (preferably Philips), or
- alkaline batteries type **LR6**, **UM3** or **AA** (preferably Philips).

*Notes: – Old and new or different types of batteries should not be combined.  
– Remove batteries if they are empty or if the player is not going to be used for a long time.*

## Inserting batteries

- 1 Push OPEN ► to open the CD lid.
- 2 Open the battery compartment and insert either 2 normal or alkaline batteries, or the rechargeable NiMH battery AY3362 (if supplied).




## Battery indication

The approximate power level of your batteries is shown in the display.

🔋 Battery full      🔋 Battery two-third full

🔋 Battery one-third full

🔋 Battery dead or empty. When the batteries are dead or empty, the symbol  flashes, **bAtte** is displayed, and the beep tone sounds repeatedly.



## Average playing time of batteries under normal conditions

Battery type	ESP on	Power Save
Normal	AX 21XX	6 hours
	AX 51XX	6 hours
Alkaline	AX 21XX	22 hours
	AX 51XX	25 hours
Rechargeable ECO-PLUS NiMH battery	9 hours	10 hours

**Batteries contain chemical substances, so they should be disposed of properly.**

## ECO-PLUS NiMH battery information (for versions supplied with the rechargeable ECO-PLUS NiMH battery AY 3362)


Recharging works only on players supplied with the rechargeable ECO-PLUS NiMH battery AY 3362.

## Recharging the ECO-PLUS NiMH battery on board

1 Insert the rechargeable ECO-PLUS NiMH battery AY 3362.

2 Connect the mains adapter to the 4.5V DC socket of the player and then to the wall socket.

→  is pulsing.

- Recharging stops after a maximum of 7 hours, or when you start playback.
- 3 When the battery is fully recharged,  and **FULL** appear briefly in the display, before the display switches off.

**FULL** 

*Notes: – It is normal for the batteries to become warm during recharging.*

*– If the batteries become too warm, recharging will be interrupted for approximately 30 minutes and **H o t** is displayed.*

*– To ensure proper recharging on board, take care that contacts are clean.*

*– Use only the ECO-PLUS NiMH battery AY 3362.*

## Handling instructions

- Recharging already charged or half-charged batteries will shorten their lifetime. We therefore recommend that you let the rechargeable ECO-PLUS NiMH battery run till it is completely empty before you recharge it.
- To avoid a short circuit, do not let the battery touch any metal object.
- If the battery becomes empty soon after recharging, then either its contacts are dirty or it has reached the end of its lifetime.

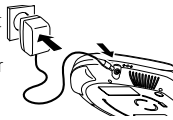
## Mains adapter (supplied or optionally available)

Use only the AY 3170 adapter (4.5 V / 300 mA direct current, positive pole to the center pin). Any other product may damage the player.

1 Make sure the local voltage corresponds to the power adapter's voltage.

2 Connect the power adapter to the 4.5V DC socket of the player and to the wall socket.

*Note: Always disconnect the adapter when you are not using it.*

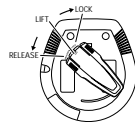
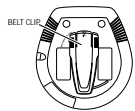


## Belt Clip (not on all versions)

1 To attach the belt clip to the CD-player, position the shaped grip (found on the back of the belt clip) so that it fits into the belt clip hole of the CD-player.

2 Turn the clip to LOCK as indicated on the set.

3 To detach, gently lift the belt clip and turn to RELEASE as indicated on the set.

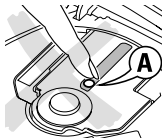


## Environmental information

- All redundant packing material has been omitted. We have done our utmost to make the packaging easily separable into two mono materials: cardboard (box) and polyethylene (bags, protective foam sheet).
- Your set consists of materials which can be recycled if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packing materials, exhausted batteries and old equipment.

CD player and CD handling

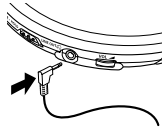
- Do not touch the lens (A) of the CD player.
- Do not expose the unit, batteries or CDs to humidity, rain, sand or excessive heat (caused by heating equipment or direct sunlight).
- You can clean the CD player with a soft, slightly dampened, lint-free cloth. Do not use any cleaning agents as they may have a corrosive effect.
- To clean the CD, wipe it in a straight line from the center toward the edge using a soft, lint-free cloth. A cleaning agent may damage the disc! Never write on a CD or attach a sticker to it.
- The lens may cloud over when the unit is moved suddenly from cold to warm surroundings. Playing a CD is not possible then. Leave the CD player in a warm environment until the moisture has evaporated.
- Active mobile phones in the vicinity of the CD player may cause malfunctions.
- Avoid dropping the unit as this may cause damage.



Headphones HE205

- Connect the supplied headphones to the LINE OUT/🔊 socket of the player.

Note: LINE OUT/🔊 can also be used for connecting the player to your HiFi system (with a signal lead) or to your car radio (with a cassette adapter or signal lead). In both cases, the volume of the player must be set to position 8.



IMPORTANT!

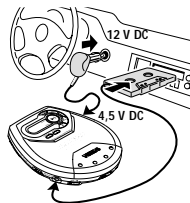
Hearing safety: Do not play your headphones at a high volume. Hearing experts advise that continuous use at high volume can permanently damage your hearing.

Traffic safety: Do not use headphones while driving a vehicle. It may create a hazard and it is illegal in many countries. Even if your headphones are an open-air type designed to let you hear outside sounds, do not turn up the volume so high that you cannot hear what is going on around you.

In-car use (connections supplied or optionally available)

Only use the AY 3545 (4822 219 10033) or AY 3548 (3140 118 71890) car voltage converter (4.5 V DC, positive pole to the centre pin) and the AY 3501 car adapter cassette. Any other product may damage the set.

- 1 Put the set on a horizontal, vibration-free and stable surface. Make sure it is in a safe place, where the set is neither a danger nor an obstacle to the driver and the passengers.
- 2 Plug the voltage converter into the cigarette lighter socket (only for 12 V car battery, negative grounding), then connect the wired end with 4.5V DC input socket on the set.
- 3 If necessary, clean the cigarette lighter socket to obtain a good electrical contact.
- 4 Turn down the volume and connect the adapter cassette plug to LINE OUT/🔊 on the set.
- 5 Carefully insert the adapter cassette into the car radio's cassette compartment.
- 6 Make sure the cord does not hinder your driving.
- 7 Set VOL ◀ on the set to position 8. Start playback on the set and adjust the sound with the car radio controls.



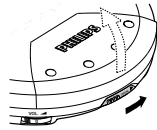
- Always remove the voltage converter from the cigarette lighter socket when the set is not in use.

Note: If your car radio has a LINE IN socket, it is better to use it for the car radio connection instead of the adapter cassette. Connect the signal lead to this LINE IN socket and to LINE OUT/🔊 on the set.

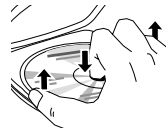
Playing a CD

This CD-player can play all kinds of **Audio Discs** such as CD-Recordables and CD-Rewritables. Do not try to play a CD-ROM, CDi, VCD, DVD or computer CD.

- 1 Push the OPEN ▶ slider to open the player.
- 2 Insert an audio CD, printed side up, by pressing the CD onto the hub.
- 3 Close the player by pressing the lid down.
- 4 Press ▶▶ to switch the player on and start playback.
  - The current track number and elapsed playing time are displayed.
- You can pause playback by pressing ▶▶.
  - The time at which playback was paused starts flashing.
- You can continue playback by pressing ▶▶ again.
- 5 Press ■ to stop playback.
  - The total number of tracks and the total playing time of the CD are displayed.
- 6 Press ■ again to switch the player off.



- To remove the CD, hold it by its edge and press the hub gently while lifting the CD.



Note: If there is no activity, the set will automatically switch off after a while to save energy.

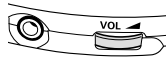
Playback information

- If a CD-Recordable (CD-R) or a CD-Rewritable (CD-RW) is not recorded properly, *RF d:5E* is displayed, indicating that the CD has not been finalized. In that case, use FINALIZE on your CD recorder to complete the recording.
- When playing a CD-Rewritable (CD-RW), please note that it takes 3–15 seconds after pressing ▶▶ for sound reproduction to start.
- Playback will stop if you open the CD lid.
- While the CD is read, *! - -* flashes in the display.

Volume and bass

Volume adjustment

- Adjust the volume by using VOL ◀.



Bass adjustment

- Press DBB to switch the bass enhancement on or off.
  - **DBB** is shown if the bass enhancement is activated.



Remote control (supplied or optionally available)

Use the AY 3767 or AY 3768 cord remote control. The buttons on the remote control have the same functions as the corresponding buttons on the set.

- 1 Press ■ twice to switch off the set.
- 2 Firmly connect the remote control to LINE OUT/🔊 on the set.
- 3 Adjust the volume VOL ◀ on the CD player and remote control.

Selecting a track and searching

Selecting a track during playback

- Briefly press **◀** or **▶** once or several times to skip to the current, previous or next track.
  - Playback continues with the selected track, and the track's number is displayed.



Selecting a track when playback is stopped

- Briefly press **◀** or **▶** once or several times to select the desired track. The track number is displayed.
- Press **▶||** to start CD play.
  - Playback starts with the selected track.

Searching for a passage during playback

- Keep **◀** or **▶** pressed to find a particular passage in a backward or forward direction.
  - Searching starts while playback continues at low volume. After 2 seconds the search speeds up.
- Release the button when you reach the desired passage.
  - Playback continues from this position.

Notes: – If the player is in SCAN mode (see MODE chapter), searching is not possible.  
 – In shuffle, shuffle repeat all or repeat mode (see MODE chapter), or while playing a program, searching is only possible within the particular track.

Selecting different playing possibilities–MODE

It is possible to play tracks in random order, to repeat a single track or the entire CD, and to play the first few seconds of each track.

- Press MODE during playback as often as required in order to activate one of the following 'modes'. The active mode is shown in the display.
  - **shuffle**: All tracks of the CD are played in random order until all of them have been played once.
  - **shuffle repeat all**: All tracks of the CD are played repeatedly in random order.
  - **repeat**: The current track is played repeatedly.
  - **repeat all**: The entire CD is played repeatedly.
  - **5 L R 7**: The first 10 seconds of each of the remaining tracks are played in sequence.
- Playback starts in the chosen mode after 2 seconds.



- To return to normal playback, press MODE repeatedly until the display shows no active modes.

ESP / Power Save Mode

With a conventional portable CD-player you might have experienced that the music stopped e.g. when you were jogging. The **Electronic Skip Protection** prevents loss of sound caused by light vibrations and shocks. Continuous playback is ensured. However ESP does not prevent playback interruptions during vigorous running. It also does not protect the unit against any damage caused by dropping! In this set ESP is default ON. It is possible to set ESP off, and enter the Power Save Mode (PS). PS helps to extend battery lifetime for longer playback.

- Press MODE for more than 2 seconds.
  - ESP disappears.
- Press MODE again for more than 2 seconds.
  - PS is displayed once

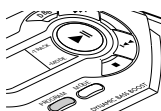
ESP on → ESP off → Power Save → ESP on



Programming track numbers

You can store up to 30 tracks to play in a program. A single track may be stored more than once in the program.

- While playback is stopped, select a track with **◀** or **▶**.
  - Press PROGRAM to store the track.
    - **program** lights up; the track number programmed and **P** with the total number of stored tracks are displayed.
  - Select and store all desired tracks in this way.
  - Press **▶||** to start playback of your selected tracks.
    - **program** is shown and playback starts.
- You can review the program by pressing PROGRAM for more than 2 seconds.
    - The display shows all the stored tracks in sequence.



Notes: – If you press PROGRAM and there is no track selected, **5 E L** is displayed.  
 – If you try to store more than 30 tracks, **F U L L** is displayed.

Clearing the program

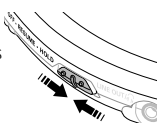
- While playback is stopped, press **■** to clear program.
  - **CL** is displayed once, **program** goes off, and the program is cleared.



Note: The program will also be cleared if the power supply is interrupted, or if the CD-player lid is opened, or if the set switches off automatically.

RESUME and HOLD

You can interrupt playback and continue (even after an extended period of time) from the position where playback stopped (RESUME) and you can lock all buttons of the set so that no action will be executed (HOLD). Use the RESUME–HOLD–OFF slider for these functions.



RESUME – continuing from where you have stopped

- Switch the slider to RESUME during playback to activate RESUME.
    - **resume** is shown.
  - Press **■** whenever you want to stop playback.
  - Press **▶||** whenever you want to resume playback.
    - **resume** is shown and playback continues from where you have stopped.
- To deactivate RESUME, switch the slider to OFF.
    - **resume** goes off.



HOLD – locking all buttons

You can lock the buttons of the set by switching the slider to HOLD. Now, when a key is pressed, no action will be executed. This is of use, for example, when transporting the player in a bag. With HOLD activated, you can avoid accidental activation of other functions.

- Switch the slider to HOLD to activate HOLD.
  - All buttons are locked. **Hold** is shown when you press any button. If the set is switched off, **hold** will be shown only when **▶||** is pressed.
- To deactivate Hold, switch the slider to OFF.



Note: If you deactivate Hold by switching the slider to RESUME, you will be activating the RESUME function.

## Troubleshooting

**WARNING:** Under no circumstances should you try to repair the set yourself as this will invalidate the warranty. If a fault occurs, first check the points listed, before taking the unit for repair. If you are unable to solve a problem by following these hints, consult your dealer or service center.

**The CD player has no power, or playback does not start**

- Check that your batteries are not dead or empty, that they are inserted correctly, that the contact pins are clean.
- Your adapter connection may be loose. Connect it securely.
- For *in-car use*, check that the car ignition is on. Also check player's batteries.

**The indication  $no\ d\ i\ 5\ C$  is displayed**

- Check that the CD is clean and correctly inserted (label-side upward).
- If your lens has steamed up, wait a few minutes for this to clear.

**The indication  $n\ F\ d\ i\ 5\ C$  is displayed**

- CD-RW (CD-R) was not recorded properly. Use FINALIZE on your CD-recorder.

**The indication HOLD is on and/or there is no reaction to controls**

- If HOLD is activated, then deactivate it.
- Electrostatic discharge. Disconnect power or remove batteries for a few seconds.

**The CD skips tracks**

- The CD is damaged or dirty. Replace or clean the CD.
- RESUME, SHUFFLE or PROGRAM is active. Switch off whichever is on.

## Troubleshooting

**No sound or bad sound quality.**

- PAUSE might be active. Press ►||.
- Loose, wrong or dirty connections. Check and clean connections.
- Volume might not be appropriately adjusted. Adjust the volume.
- Strong magnetic fields. Check player's position and connections. Also keep away from active mobile phones.
- For *in-car use*, check that the cassette adapter is inserted correctly, that the car cassette player's playback direction is correct (press autoreverse to change), and that the cigarette lighter jack is clean. Allow time for temperature change.

## Philips product warranty for Australia only

Warranty conditions valid for Colour Television, Video Cassette Recorders, CD Recordable, DVD Players, Audio Systems, and Portable Audio. The benefits given to the purchaser by this warranty are in addition to all other rights and remedies which the purchaser has in respect of the product under the Trade Practices Act or other Commonwealth or State Law.

Philips Consumer Electronics warrants its products to the purchaser as follows and subject to the stated conditions.

**12 months free service****Conditions of warranty**

1. All claims for warranty service should be made to your nearest Philips Authorised Service Centre. Reasonable evidence of date of purchase must be provided.
2. This warranty extends only to defects occurring under normal use of the product when operated in accordance with the instructions.
3. Home service within the normal service area of our Philips Authorised Service Centres will be provided for television receivers with screen size 48cm and above. All other products are to be brought or sent to your nearest Philips Authorised Service Centre.
4. This warranty does not cover:
  - a) Mileage or traveling time, pickup or delivery, cost of insurance.
  - b) Service costs arising from failure to correctly adjust the controls of the product or to observe the instructions, or inspections that reveal that the product is in normal working order.
  - c) Product failures caused by misuse, neglect, normal wear and tear, accidental breakage, transit damage, Inexpert repairs or modification by unauthorised persons, lightning strikes, vermin infestation or liquid spillage.

d) Cleaning of video or audio heads.

e) Inadequate receiving antennae.

f) Replacement of worn or used batteries, styli or other consumables.

The conditions contained in this warranty card replace and override the provisions of the World-Wide Guarantee for Products sold in Australia.

**Philips Service Branches**

To contact your nearest Philips Authorised Service Centre call **1300 36 1392** from anywhere in Australia.

<b>Sydney</b>	<b>Melbourne</b>	<b>Hobart</b>
<b>Newcastle</b>	<b>Brisbane</b>	<b>Wollongong</b>
<b>Perth</b>	<b>Adelaide</b>	<b>Canberra</b>

Service is provided through 350 accredited service dealers throughout Australia.

To find out about your nearest centre, call **1300 36 1392**.

Please record the following information for your records and keep in a safe place.

Model No:.....

Serial No:.....

***Please retain your purchase receipt which is required to claim service under warranty.***

Philips Consumer Electronics Australia Limited  
ACN 008 445 743, 3 Figtree Drive  
Homebush NSW 2140

Version 4, 03/99, FPCP-03

**CAUTION**

Use of controls or adjustments or performance of procedures other than herein may result in hazardous radiation exposure or other unsafe operation.

## Guarantee and Service for New Zealand

Thank you for purchasing this quality Philips product.

Philips New Zealand Ltd guarantees this product against defective components and faulty workmanship for a period of 12 months. Any defect in materials or workmanship occurring within 12 months from the date of purchase subject to the following conditions will be rectified free of charge by the retailer from whom this product was purchased.

### Conditions

1. The product must have been purchased in New Zealand. As proof of purchase, retain the original sales docket indicating the date of purchase.
2. The guarantee applies only to faults caused by defective components, or faulty workmanship on the part of the manufacturer.
3. The guarantee does not cover failures caused by misuse, neglect, normal wear and tear, accidental breakage, use on the incorrect voltage, use contrary to operating instructions, or unauthorised modification to the product or repair by an unauthorised technician.
4. Reasonable evidence (in the form of a sales docket) must be supplied to indicate that the product was purchased no more than 12 months prior to the date of your claim.
5. In the event of a failure, Philips shall be under no liability for any injury, or any loss or damage caused to property or products other than the product under guarantee.

This guarantee does not prejudice your rights under common law and statute, and is in addition to the normal responsibilities of the retailer and Philips.

### How to claim

Should your Philips product fail within the guarantee period, please return it to the retailer from whom it was purchased. In most cases the retailer will be able to satisfactorily repair or replace the product.

However, should the retailer not be able to conclude the matter satisfactorily, or if you have other difficulties claiming under this guarantee, please contact

### The Guarantee Controller

**Philips New Zealand Ltd.**

✉ P.O. Box 41.021

**Auckland**

☎ (09) 84 94 160

fax ☎ (09) 84 97 858





**Philips Mexicana, S.A. de C.V.**

Producto impartado por:  
Philips Mexicana, S.A. de C.V.  
Norte 45 No. 669 Col. Ind. Vallejo,  
Del. Atzacotalco C.P. 02300  
Tels. 57 28 42 00 y 57 29 48 00

Centro de Información al Consumidor:  
Norte 45 No. 669 Col. Ind. Vallejo  
Del. Atzacotalco C.P. 02300  
Tel. 53 68 77 88 Lada 01 800 504 6200

MODELO \_\_\_\_\_ N° DE SERIE \_\_\_\_\_

La presente garantía contará a partir de: **DIA** \_\_\_\_\_ **MES** \_\_\_\_\_ **AÑO** \_\_\_\_\_  
En caso que en su producto se produzca alguna falla, acuda al centro de servicio más cercano a su domicilio (según listado de talleres), de tener alguna duda, por favor llame a nuestra CENTRAL DE SERVICIO, en donde con gusto le atenderemos.

Así mismo, cuando requiera refacciones y partes originales para su producto, acuda a los centros de servicio. Para hacer efectiva la garantía de su producto, es necesario que presente usted esta póliza debidamente requisitada o de lo contrario presentar su factura de compra.

**CENTROS DE SERVICIO**

Ciudad	EDO	Calle y N°	Colonia	C. P.	Nombre Comercial	Lada	Telefono	Fax	
Acapulco	GRO	Av. Revolución N° 28	M. Aleman	39300	Servicio Electronico Profesional	74	83 32 96	-	S
Cd. Juarez	CHIH.	Rancho el Becaro 3011	Pradera Dorada	32610	Teleservicio Dominguez	16	18 21 28	18 21 28	S
Cd. Reynosa	TAMPS	Tiburcio Garza N° 401	Rodriguez	88699	Teleservicio Pepe	89	22 59 86	-	S
Chihuahua	CHIH.	Trasvina y Retes N° 3503-A	San Felipe	31240	Zener Electronica	14	14 01 16	26 50 41	S
Colima	COL	Francisco I. Madero N° 426	Centro	28000	TV Antenas de Colima	331	403 01	403 01	S
Culliacan	SIN.	Venustiano Carranza N° 140-A Nite.	Centro	80090	Estereo Voz	67	16 15 10	-	S
Guadalajara	JAL	Av. Vallarta N° 2250	Ladron de Guevara	44600	Leecom S.A. de C.V.	3	618 18 88 616 01 26	615 72 62	SR
Leon	GTO	Hernandez Alvarez N° 726	San Juan de Dios	37480	Técnicos Especializados	47	70 26 99	15 58 64	S
Merida	YUC	Calle 70 N° 443 X 49 Depto. 8	Centro	97000	Servicentro	99	28 54 28	23 39 97	S
Mexicali	B.C.N.	Calz. Cuauhtemoc N° 866-2	Cuauhtemoc Nte.	21200	Baja Electronics	619	67 49 16	67 49 16	S
Mexico	D.F.	Calz. Vallejo N° 1045-03 Esq Poniente 124	Industrial Nueva Vallejo	2300	Chyr S.A. de C.V.	5	567 22 56 567 96 32	567 96 32	SR
Mexico	D.F.	Calz. Vallejo N° 904 Loc. 5	Industrial Vallejo	2300	Tecnología y Servicio S.A. de C.V.	5	587 57 99	587 57 99	S
Mexico	D.F.	Pilares N° 519 Local C-3	Del Valle	03100	Cesionario Pilares	5	605 42 15 605 42 26	605 43 46	SR
Monterrey	N.L.	Juan Mendez N° 825 Nite.	Centro	64000	Monterrey Centro Electronico S.A.	8	375 16 17	374 85 42	SR
Morelia	MCH.	Lago de Patzcuaro N° 500-A	Ventura Puente	58020	Multiserv. Prof. de Zamora	43	12 03 17	-	S
Oaxaca	OAX	Huizares N° 207	Centro	68000	El Franciscor S. de R.L. de C.V.	951	647 37	-	S
Pachuca	HGO	Pza. de las Americas Lote 28 Nucleo D	Valle de Sn Javier	42086	Frarez Electronica	77	14 15 81	-	S
Puebla	PUE	Av. 10 Poniente N° 2902-B	San Alejandro	72090	Selcom	22	48 77 64	48 77 64	SR
Queretaro	ORO	Bolivia 32	Lomas de Queretaro	76190	Electronica Zener	421	610 09	-	S
San Luis Potosi	S.L.P.	Fuente De La Gloria N° 147	Balcones del Valle	78320	Servicios Electronicos	481	534 07	-	S
Tampico	TAMPS	Laredo N° 105	Malmero	89060	Concesionario Philips Tampico	12	12 36 04	-	SR
Tijuana	B.C.N.	Calle 1a. N° 1540-3	Centro	22000	Sistemas Inalámbricos de Comunicacion	66	85 95 58	85 95 58	S
Toluca	EDOMEX	Calle Toluca N° 505	Sanchez	50040	Concesionario Philips Toluca	72	14 83 09	17 03 21	S
Torreón	COAH	Mariano Lopez Ortiz N° 1126 Nite.	Centro	27000	Electronica Jomar	17	22 00 05	-	S
Tuxtla Gutierrez	CHIS	10 Nte. Ote 153-A	Centro	29000	KC-Video	96	18 19 08	-	S
Veracruz	VER	Guerrero N° 1877 Entre Cortes y Canal	Centro	91700	Anitza Comunicaciones	29	32 78 23 32 44 44	32 78 23	S
Villahermosa	TAB	Sanchez Marmol N° 206	Centro	86000	Tecnicentro	93	14 31 36	-	S

NOTA: Los Centros que tengan (S) solo proporcionan Servicio y los que tengan (SR) venden refacciones y proporcionan Servicio.

**POLIZA DE GARANTÍA**

**ESTA POLIZA ES GRATUITA**

Este aparato ha sido cuidadosamente diseñado y se ha fabricado con los mejores materiales bajo un estricto control de calidad, garantizando su buen funcionamiento por los periodos establecidos según el aparato (ver lista en la parte inferior) **a partir de la entrega del aparato al consumidor. Esta póliza incluye la reparación o reposición gratuita de cualquier parte o componente que eventualmente fallase y la mano de obra necesaria para su reparación,** misma que se hará efectiva en cualquiera de nuestros centros de servicio autorizados en el país.

Si su aparato llegase a requerir de nuestro servicio de garantía, acuda al centro de servicio más cercano a su domicilio, de tener alguna duda por favor llame a nuestra CENTRAL DE SERVICIO al tel.: 57 28 42 52, y en el interior del país LADA sin costo al 01 800 506 92 00 en donde con gusto le indicaremos el centro de servicio autorizado más cercano a su domicilio.

PHILIPS MEXICANA S.A. de C.V. a través de sus centros de servicio autorizados **reparará y devolverá a usted su aparato en un plazo no mayor a 20 días hábiles,** contados a partir de la fecha de ingreso, impresa en la orden de servicio de cualquiera de nuestros centros de servicio autorizados.

**La garantía de esta póliza cubre cualquier desperfecto o daño eventualmente ocasionado por los trabajos de reparación y/o traslado del aparato en el interior de nuestros centros de servicio autorizados.**

**Esta póliza sólo tendrá validez, si está debidamente requisitada, sellada y firmada por la casa vendedora,** en caso de extravío de esta póliza, podrá hacer efectiva su garantía con la presentación de su factura de compra.

**ESTA POLIZA NO SE HARÁ EFECTIVA EN LOS SIGUIENTES CASOS:**

- Cuando el aparato sea utilizado en condiciones anormales y los daños o desperfectos que manifestase sean causados por mal trato, descuido o mal uso.
- Cuando el aparato no haya sido operado de acuerdo a su instructivo de uso, en donde se señalan las condiciones normales de operación, los valores nominales y las tolerancias de las tensiones (voltaje), frecuencia (ciclaje) de alimentación eléctrica y las características que deben reunir las instalaciones auxiliares.
- Cuando la causa de la falla o mal funcionamiento sea consecuencia de una reparación inadecuada o alteración producida por personas no autorizadas por PHILIPS MEXICANA S.A. de C.V.
- Cuando los datos de esta póliza hayan sido alterados o modificados.
- Por fenómenos naturales no imputables a la empresa tales como: temblores, inundaciones, incendios, descargas eléctricas, rayos, etc.

**PERIODOS DE GARANTÍA**

**36 MESES.** – Monitores para computadora.

**12 MESES.** – Televisores, videocassetteras, video reproductores DVD, grabador reproductor de disco compacto, video proyectores (excepto la lámpara), cámaras de video, decodificadores de señal (IRD), televisor para hotel, sistemas de observación, televisores de proyección, teléfonos celulares, pagers, equipos modulares, sintonizadores, facsimil, LNB, antena de recepción de satélite, DVD ROM, CDR ROM y CDRW ROM para computadora.

**6 MESES.** – Radiograbadoras con y sin reproductor de disco compacto, reproductor de cassette portátil, reproductor de disco compacto portátil, radio relojes, radios A.M./F.M., auto esteros y teléfonos inalámbricos.

**3 MESES.** – Accesorios, controles remotos, bocinas, cinta para fax y para cámara de videoconferencia.



**PHILIPS**